

Royal Ocean Events for Carnival Cruise Lines

Refunds and Policies

It is the Bride and Groom's responsibility to be on time for the wedding ceremony. Several of the services we book on your behalf such as on-land ceremony locations, Officiants & coordinators, transportation, musicians, video and photography are contracted on a per hour basis. If these times are exceeded, Royal Ocean Events reserves the right to charge you for any excess billing. If you paid by credit card, we will add this excess fee to the card and send you acknowledgement.

All St. Thomas "On Island" weddings are scheduled for one hour on-site. It is very important to note that if you *or your guests* are late leaving the ship, it will reduce the time you have allotted on-site by how many minutes you were late leaving the ship and you may be required to pay for additional time with vendors.

The bridal couple is responsible for obtaining a valid marriage license from the port in which they are to be married. Royal Ocean Events wedding consultants will assist the couple with the process as much as possible by providing the necessary information for each specific port but are not held responsible for any errors in the licensing process or delays in processing the application.

All marriage licenses and ceremony enhancements must be booked and paid for no later than 30 days before the ceremony. Additions or changes cannot be guaranteed after this time.

Please be advised that in the event of strikes, lockouts, riots and weather conditions, mechanical difficulties or for any reason whatsoever, Carnival Cruise Lines may at any time without prior notice cancel, advance, postpone or deviate from any scheduled sailing or port of call. Royal Ocean Events shall not be liable for any loss whatsoever incurred by reason of such cancellation, advancement, postponement, or deviation. This includes the ship not being able to call in at any of the ports due to weather.

Royal Ocean Events must be notified as soon as possible if your ship is to miss a port or be late arriving to port so that any adjustments can be made to your ceremony time and services. Unfortunately, due to the nature of some services a refund may not always be possible however Royal Ocean Events will do everything possible to cancel and refund anything that has not been pre-prepared.